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## ABSTRACT OF THE DISCLOSURE

A voice mail apparatus and a method of processing voice mail are provided. Upon taking out digitized voice from a memory, a sender identifier identifies a proper number of a sender of the digitized voice. A retrieval of a table is performed to find an address corresponding to the proper number. A documentation converter converts reply voice to digitized document. The digitized document of the reply voice is transmitted by a transmitter to an address of the sender.

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